



February 1, 2020

Dave Ribeiro Director of Industry Relations for the Automotive Retailers Association and Rick Setter President of Crash Space Appraisals Ltd. are excited to announce that effective February 1, 2020 Crash Space Appraisals Ltd. will take on the role of administrating the application process for the Certified Collision Repair Program (CCRP) for the Automotive Retailers Association (ARA). The ARA will retain ownership of the CCR Program and continue to be a voice for the collision repair industry while advising about program requirements and any changes that made necessary as the program evolves. The CCR Programs affiliation with the national accreditation program, CCIAP, overseen by the AIA will remain unchanged.

Most of you already know Rick Setter of Crash Space. He will continue to provide his annual audit services for your collision repair facility to ensure your place in the CCR and CCIAP programs. We believe this will provide you with a strong hold in maintaining your business strengths, growths, and achievements as well as streamline the initial and renewal audit processes for all parties involved.

With recent changes announced by ICBC, and the private insurer's recognition of the CCR Program as a provincial and national accreditation standard, we are excited to be able to assist your collision repair facility to successfully meet the requirements for program enrollment and acceptance.

We look forward to continuing the success of the CCR Program. We will work to foster and grow membership and program recognition for collision repair facilities in the British Columbia marketplace.

If you are not already an approved CCR or CCIAP Program facility and want to learn more, please contact Rick at rick.setter@crashspace.ca or Dave Ribeiro at Davidribeiro@ara.bc.ca for more information.

Yours Truly,

David Ribeiro & Rick Setter