

Claims Bulletin:
Glass Rates, Feather Prime & Block,
Color Tint & Claim Rate Surcharging



assignment@crashspace.ca
www.crashspace.ca

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Glass Rates

Glass rates for Accredited shops will be \$55.65 per hour, no consideration for material allowances will apply for glass only claims. Any glass replacement that is done in conjunction with body repairs will be completed based on the type of repairs being completed and following the procedure as noted in the WCIS Material Damage Guidelines document available on the WCIS tab at www.crashspace.ca

Surcharging Labor and Material Rates on Claims

The practice of surcharging labor and material rates will not be accepted. The rates chargeable will reflect the requirements for each shop as noted in this bulletin under the Labor and Material Rates section. If a shop fails to align or correct the rates listed on the electronic estimate with Western Coast Insurance Services policies and rate schedules, the final invoice will be paid based on the applicable shop rates noted within this rate change notice bulletin.

Customers should not be surcharged for additional cost of repairs that are deemed or considered to be related or part of the customer's Western Coast Insurance Services claim.

Feather, Prime and Block charges

Additional charges on Mitchell or ADXE electronic estimates for the feather, block and prime refinish operations are not applicable to WCIS claims. Any estimates submitted with these charges will not be approved and returned to the shop for correction.

Color Tint

Color tint charges are not applicable on Qapter/ADXE estimates. The paint set up charges auto populated on the estimate for the first panel shall apply. A 0.3-hour refinish charge on Mitchell estimates in a private profile will be accepted.